Asia Pacific

Facility management industry faces talent challenge

A shortage of skilled facility managers is the biggest hurdle to the delivery of FM services in Asia Pacific, according to a Jones Lang LaSalle survey of over 60 senior facility management professionals at the recent World Workplace Asia 2012 conference held in Singapore.

Key survey findings were:

? Almost three-quarters, or 73% of respondents, believe that skills shortage is the most important factor inhibiting the delivery of facility management in Singapore.

? Turnover of talent is the second biggest challenge facing the industry in Singapore for two-thirds of respondents (67%), suggesting that skilled FMs can and do utilise their significant bargaining power.

? More than half (57%) believe that a lack of understanding around the value of facility management is a major challenge to the delivery of these services in Singapore.

? The top three benefits that respondents expect facility management outsourcing to deliver are access to best practice, value for money and innovation in business.

? The top three factors that will shape the future of facility management are alignment to core business, business continuity, and cost and risk management through outsourcing.

"Facility managers in the region today are faced with a difficult challenge: businesses are asking for?and expecting?more from their service offering and delivery. This means that preparedness and access to non-traditional skills are now the most pressing concerns for professionals in the industry," said Jordi Martin, Managing Director of Integrated Facilities Management in Asia Pacific for Jones Lang LaSalle

"At the same time, businesses are embracing facility management as a key component of their real estate strategy and are keen to work in partnership with FM providers. For potential new recruits within and outside the industry, this is an attractive prospect," Jordi added.

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